

Browsers – All – Blackboard Supported Browsers

Blackboard supports five primary browsers. Links to the vendor sites for the browsers are included in this handout.

[Run the browser checker¹](#) to see whether Blackboard supports your browser (link opens in a new window).

To learn more about Blackboard's general browser support policy as well as information about Javascript, Cookies, and other software, see the [Browser Support Policy²](#) topic (link opens in a new window).

Browser*	Supported Desktop** Browser Versions
Chrome^{3***}	36+
Edge^{4***}	20+
Firefox⁵	31+
Internet Explorer⁶	11+ (Windows only)
Safari⁷	6+ (Mac OS only)

* Links open in a new window.

** Mobile app versions of these browsers aren't supported now, although users may have success using them.

*** Google Chrome versions 42+ and Microsoft Edge do not support NPAPI-type plug-ins, including Java plug-ins and many media browser plug-ins. Blackboard doesn't support these browsers for use with the Virtual Classroom and Lightweight Chat tools, the multiple-file upload interface, or embedded media that require NPAPI plug-ins for viewing.

Tested Devices and Operating Systems

A variety of devices and operating systems were used to test the supported browsers. Support is not limited to these specific operating systems. The desktop browser versions above are supported regardless of the device or operating system on which they run.

Operating Systems used in testing	Windows 7, Windows 8, Windows 10, Mac OS 10.8, Mac OS 10.9, Mac OS 10.10, Mac OS 10.11, Chrome OS
Chrome OS tested device	Chromebook (Chrome browser; features requiring NPAPI plug-ins are not supported)

¹ <https://tinyurl.com/jgcv6w7>

² <https://tinyurl.com/y2wu3xb3>

³ <https://support.google.com/chrome/#topic=7438008>

⁴ <https://support.microsoft.com/en-us/hub/4337664/microsoft-edge-help>

⁵ <https://support.mozilla.org/en-US/products/firefox>

⁶ <https://support.microsoft.com/en-us/hub/4230784/internet-explorer-help>

⁷ <https://support.apple.com/safari>