Browsers – All – Clearing Browser Cache

NOTE: Adapted from Blackboard Knowledge Base Article No. 000034456

Firefox

- 1. Select **Options** from the Tools menu.
- 2. Select **Privacy**.
- 3. Select the **Clear Recent History** link.
- 4. Select **Everything** from the **Time range to clear** drop-down menu.
- 5. Select the check boxes for **Browsing & Download History**, **Cookies**, **Cache** and **Active Logins**.
- 6. Select Clear Now.
- 7. If you were logged in to Blackboard Learn, you will have to log out and log back in.

Clear All History					
Time range to clear: Everything		•			
All selected items will be cleared. This action cannot be undone.					
▲ D <u>e</u> tails					
Browsing & Download History		<u>^</u>			
Form & Search History					
Cookies		=			
🔽 Cache		-			
Active Logins					
Offline Website Data					
Site Preferences		-			
	Clear Now	Cancel			

Google Chrome

- 1. Select **Settings** from the Chrome menu.
- 2. Select Show Advanced Settings...
- 3. Select the **Clear browsing data...** button.
- 4. Select the beginning of time from the Obliterate the following items from drop-down menu.
- 5. Select the check boxes for **Browsing history**, **Cookies and other site and plug-in data**, and **Cached images and files**.
- 6. Select the **Clear browsing data** button.
- 7. If you were logged in to Blackboard Learn, you will have to log out and log back in.

Clear browsing data	c
Obliterate the following items from: the beginning of time 💌	
🕢 Browsing history – 36 items	
Download history	
Cookies and other site and plugin data	
Cached images and files – 14.6 MB	
Passwords	
Autofill form data	
Hosted app data	
Media licenses	
Clear browsing data Cancel	
Some settings that may reflect browsing habits will not be cleared. <u>Learn more</u>	

- 1. Select **Clear History** from the History menu.
- 2. Change the dropdown to **All History**.

	Clearing history will remove related cookies and other website data.				
The state of the s	Clear	all history	\$		
?			Cancel	Clear History	

3. Select the **Clear History** button.

Internet Explorer

NOTE: this browser is supported for use with Blackboard but is less reliable than the others. Both students and instructors report occasional problems with creating and submitting work when using this browser.

- 1. Select **Delete Browsing History** from the Tools menu.
- 2. Un-select the check box for Preserve Favorites website data.
- 3. Select the check boxes for Temporary Internet files, Cookies, and History.
- 4. Select Delete.

